Using the DCM with Modems

Introduction

There are some applications that require a remote connection to the PLC. These remote connections require you to use a modem to communicate between the Personal Computer and the PLC system. Although this manual tends to focus on using the DCM in networking applications, there are a tremendous number of people who simply use the DCM as an extra communications port. The DCM provides additional flexibility in configuration and baud rates compared to the built-in port on the CPU, so it's a logical choice for use with a modem.

It is not hard to establish remote communications with a PLC system via a modem. This appendix provides some guidelines to help you setup the communications link.

System Components There are typically two types of communication paths for modem applications.

- Telephone modems
- Radio modems

Both serve the same basic function, which is to enable data communications over a long distance. However, your choice really depends on your particular application. Radio modems are typically more expensive and can be more difficult to use in some situations. But if you don't have phone lines or dedicated cabling in the area, your choice may be restricted to radio modems anyway.

For the DL205 family of products, any system that is designed to handle modem communications usually contains components from the following list.

- PLC System with DCM
- PLC System with DL240 CPU bottom port
- Personal Computer
- 2 modems (one on each end)



PossibleEven though most all systems have one or more of the system components, there are a
couple of ways that they can be used.

PC Master — Some people need to use modems between a personal computer and the PLC system so that they can do remote programming and/or data monitoring with PC-based software, such as *Direct*SOFT or WonderWare. In this case, the personal computer is the master and the PLC system is the remote slave station.

DCM Master — In other situations, you may be using a DCM as the remote communications master instead of a personal computer. If you are considering this, you **must** have one of the following situations.

- You have a Leased-line You can have a leased (dedicated) phone line if telephone modems are used. A dedicated line is necessary because the DCM cannot issue the dial-up commands, so the carrier must be active at all times.
- You have a Radio Link You also have the option of using radio modems. This is useful when it is not feasible to have hard-wired communications cabling between the remote stations.

In either case, the cabling and setup requirements share many similarities, which are covered later in this Appendix.



Choosing a Modem With today's prices, it is possible to buy a high quality modem for a reasonable price. We recommend that you buy a modem not mainly because it is inexpensive, but because it has a good reputation. This will save you money (and time) over the long run. We also suggest that you spend a few extra bucks to get an external modem if possible. The internal versions typically do not have status indicator lights and are much harder to debug when things don't work correctly.

We have established communications between a personal computer and our PLCs while using the following brands of modems:

- US Robotics Sportster (not the Sportster Si)
- MultiTech
- Hayes Optima
- Supra

We use the US Robotics Sportster modems here in our office and they work quite well. We also think the MultiTech modems are great, but they are more expensive. There are also some modems that we have encountered problems with when used with our equipment. Because of this, we *do not* recommend BOCA modems.

Step 1: Set the DCM Switches

For the most part, we suggest that you follow the setup instructions shown earlier in this manual. That is, choose the protocol you're using, set the station address, etc. However, there are a couple of important differences which are discussed here.

Baud Rate & Parity It is important that you select the following communications parameters when you use the DCM for remote communications.

- 9600 baud
- NO parity

*Delay time in milliseconds

The important part is the parity setting. Most popular modems cannot transmit an odd number of bits per character. If parity is enabled, each character would consist of 1 start bit, 8 data bits, 1 parity bit and 1 stop bit, making a total of 11 bits per character. Since this is an odd number, the modem would not work properly. You can experiment with the baud rate settings, but make sure all components are set to the same baud rate.

Delay Time

If you're using a radio modem, you may have to set a delay time for the communications. This time is necessary to allow time for the radio to "key-up" before the data is transmitted. You must match the settings required by your modem.

Switch Positions

SW5





Delay Time Considerations for Networks with DL240 Slaves

You may recall that we mentioned a couple of scenarios where you may be using a DCM connected to a modem as the master station and a DL240 CPU connected to a modem as the slave station. If you have such a situation, there are a couple of things that you may have to take into consideration.

If you are using a radio modem connected to the bottom port of a DL240, you will probably have to set a delay time for the CPU port. You can do this by loading a BCD value into V7632. This is a special V-memory location that can define the baud rate and/or time delay for the bottom port. We recommend that you do this on the first scan within your ladder program. The following diagram provides a table of the settings and an example of some simple setup logic that could be included in your RLL program.

V7632							
I	MSB	LSB					
Х	X	X	Х				
Delay Codes		Baud Rate Codes					
00	No delay	00: 300 bau	b				
01	2ms delay	01: 1200 ba	ud				
02	5ms delay	02: 9600 ba	ud				
03	10ms delay	03: 19200 ba	aud				
04	20ms delay						
05	50ms delay						
06	100ms delay						
07	500ms delav						

Example:

First Scan Only, Load Delay Time of 5ms & Baud Rate of 19200 for Bottom Port



Step 2: Choose the Proper Cables

The exact cables needed really depend on your particular application. In any case, you will probably use one or more of the following connections.

Personal Computer to modem connection

- Modem to DCM connection
- Modem to DL240 connection

to your Personal Computer

Connecting a Modem Your choice of cable for connecting the modem to your personal computer depends on whether you have a 9-pin port or a 25-pin port on your COM card. In either case, it's usually easier to buy a cable rather than make one. We suggest you check your modem documentation to see what they recommend. If your documentation does not recommend a cable, you could try the following sources.

- Radio Shack •
- . Black Box Catalog

Some of you techno-wizards will want to build your own cable. Here are the pinouts that are usually required. Again, check your modem documentation for the exact requirements.

NOTE: The 9-pin diagram has confused many techno-wizards over the years because it shows TXD – TXD and RXD – RXD connections. Believe it or not this is actually correct. Why? Because the 9-pin connector conforms to the IBM standard for DTE and the 25-pin side conforms to the standard for DCE. This results in the slight confusion over the terminology used to label the TXD and RXD pins.



to the DCM

Connecting a Modem The PLC lies on the other end of the remote communication link and will typically have a DCM as the communications interface. Just as you needed a cable to connect your personal computer to the modem, you'll also need a cable between the PLC system (DCM) and the receiving modem. Since the DCM and the modem have 25-pin connectors, use the straight-through 25-pin to 25-pin cable diagram shown here.





You can use our D3–DSCBL–2 with a null modem adapter to quickly build a cable that can connect the modem to the D2–DCM. You'll need the following parts, which can be obtained at most any electronics store. Since there seems to be a Radio Shack on every corner, we've included their part numbers.

- D3–DSCBL–2 PLC Direct DL305 Programming Cable .
- 26–1496 Radio Shack DB25 Null Modem Adapter
- 26-1388 Radio Shack DB25 Male to DB9 Male Adapter



Connecting a Modem Use the cable diagram shown here to connect to the DL240 a modem to the bottom port of a DL240 CPU.



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Step 3: Setting up the Modems

Use a Terminal Program	You must use a terminal program of some kind, such as the Windows Terminal application, to configure the modems. Once again, make sure you select the same communications parameters for all system components. (Around our office we usually use 9600 baud, 8 data bits, No parity, 1 stop bit, and hardware handshaking with good results.) Check your Windows documentation for information on how to use the Terminal program.		
Choose a COM Port	First, you'll need to choose the personal computer COM port that you want to use. We suggest that you choose the same COM port that you normally would use with your <i>Direct</i> SOFT Programming Software. If you have a mouse, it usually occupies COM 1, so start by trying COM 2.		
Configure the Modems	A modem will allow you to select certain operating characteristics by sending it s modem commands. The settings usually differ slightly between the local modem (master) and the remote modem (at the slave). For the remote modem, make sure you u modem documentation to determine the setup commands to:		to select certain operating characteristics by sending it special settings usually differ slightly between the local modem (at the odem (at the slave). For the remote modem, make sure you use the o determine the setup commands to:
	•	Use auto answ	er (for the remote modem)
	•	Use baud rate a	adjustment (or select a fixed serial port baud rate of 9600)
	•	Turn off any da	ta compression
	•	Use error corre	ction
	Write these settings to the modem's non-volatile RAM. By saving it in non-volatile RAM, you don't have to worry about a power cycle wiping out your setup routine. Here are the setup strings for several popular brands of modems.		
	•	Hayes Optima Remote: Local:	9600 AT&F N0 S37=9 S46=136 &C1 &K0 &Q5 &R1 &Y0 S0=1 &W0 AT&F N0 S37=9 S46=136 &C1 &K0 &Q5 &R1 &Y0 &W0
	•	MultiTech MT9 Remote: Local:	32EABStart with the default DIP switch settings, but then set switch 1to force DTR ON and set switch 5 to select Auto Answer mode.AT&W1&F1ATQ0\$BA0\$MB9600\$SB9600AT&E3&E7&E12&E14&W0(Uses the same settings except uses Q1 instead of Q0)
			AT&W1&F1 ATQ1\$BA0\$MB9600\$SB9600 AT&E3&E7&E12&E14&W0
	•	Supra FaxMod Remote:	lem 14.4k V.32 AT&F0 N0 S37=9 %C0 ∖N3 &C1 &K0 &Q5 &R1 &Y0 S0=1 &W0
		Local:	AT&F0 N0 S37=9 %C0 \N3 &C1 &K0 &Q5 &R1 &Y0 &W0
	•	USRobotics S Remote:	portster Start with the default DIP switch settings, but then set switch 1 to force DTR ON and set switch 5 to select Auto Answer AT&F1&B0&N6&D0&H1&R1&I0&K0&W0
		Local:	Use default switch settings AT&F1&D0&W0

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Step 4: Connect the Modems

lf You are Using a Personal Computer as Master	To dial the remote modem, you need to use the Windows Terminal program (or other package). You must dial the modem by sending the following command: AT &D0 DT telephone number		
	The "&D0" command is very important and tells the modem not to hang up the line when the DTR signal is dropped. Since we will have to exit the terminal program, the communications port is reset and the DTR signal is dropped. If the modem disconnected at this point, we wouldn't be able to connect to the remote PLC system with our software package.		
	NOTE: Assuming you have used the above command to connect to the remote site, you will have to exit the terminal program <i>completely</i> . This is extremely important. You will have to exit the terminal program completely. Otherwise, your software package, such as <i>Direct</i> Soft, will not be able to get control of the communications port and you will not be able to go online with the PLC.		
If You are Using a DCM as Master	If you are using the DCM as a master connected directly to a modem, then you must be using one of two types of modems. In either case, there are no special procedures that are required.		
	• Leased-line Modem — If you have a leased line modem, it tries to establish communications with the remote modem as soon as the power is turned on. The carrier stays active as long as the power is on. (That's why they call them "dedicated" lines.) After they are connected, the RX or WX instruction in the RLL program controls the data transmission between the stations. That is, when the RX or WX is executed, it automatically causes the DCM's Request to Send line to go high. The modem responds with a Clear to Send and the communications begins.		
	• Radio Modems — If you have a radio modem, the RX or WX instruction in the		

 Radio Modems — If you have a radio modem, the RX or WX instruction in the RLL program controls the data transmission between the stations. That is, when the RX or WX is executed, it automatically causes the DCM's Request to Send line to go high. The modem responds with a Clear to Send and the communications begins. The radio modem broadcasts the request and (hopefully) the remote station will receive it and respond accordingly.

Step 5: Start DirectSOFT

It's really easy to use our Windows-based *Direct*SOFT programming software (and many other software packages) over a modem. There are a few simple steps to follow that will simplify the process.

- 1. First, make sure you have exited your terminal program that you used to setup the modems. This is very important. If you fail to do this, the terminal program will still "hold" the PC's COM port and you will not be able to communicate with the PLC system.
- 2. Next, start *Direct*SOFT as you normally would.
- 3. Create a new *Direct*SOFT communications link and use the PC COM port that you used to connect your modem.
- You will now be able to communicate with your PLC just like it were connected to your computer. Follow the normal procedures for opening a program, connecting to a PLC, etc.

NOTE: When you are done with the connection, you will have to exit *Direct*SOFT, restart the terminal program, and disconnect the modem using the +++ (wait for OK response) and ATH <CR>command sequence.